

REQUEST FOR PROPOSAL

PROJECT NO. RFP-C 19-40

Digital Video Wall for HCC's West Houston Institute

QUESTIONS AND ANSWERS No. 002

Date: May 6, 2019

To: Prospective Respondents

From: Procurement Operations Department, Houston Community College

Subject: Questions and Answers Responses

Q1. Will there be any place on site to dispose of trash or will the vendor be required to take it off site?

Response: The Contractor is responsible for disposing of any materials in accordance with all federal, state and local laws and regulations.

Q2. It is mentioned that the wall will need to be controlled by other devices. What devices will be used for this? Will HCC provide them?

Response: The wall will be monitored and accessed by computers. WHI will be able to designate workstations with the appropriate programming; we will provide those.

Q3. Which screens in the material list correspond to the screens in the drawing? (The count of screens and sizes don't seem to match the drawings provided.)

Response: Nine total displays.

Q4. Do you have any specifications on the bezels needed?

Response: No. Bezels should be as small as possible within the pricing guidelines.

Q5. Can you give more details on the "Static Screen Display Wall Mount" listed?

Response: All are static screen displays.

Q6. Who will be providing the backing inside the wall for this project?

Response: The Contractor is responsible for installation, including any backing that may be needed

Q15. Would HCC consider mounting the Spinetix Media Players on the wall backing inside the rear access room for time saving should any repairs or replacements be necessary in the future?

Response: The media players should be mounted inside the walls, but it is also possible to locate them outside the wall near the reception desk.

Q16. One item to point out on the brightness of the displays:

- a. The 86" displays are 500NITS, 4K Resolution
- b. The 55" displays are 700NITS, 1080P Resolution
- c. The 49" displays are 700NITS, 1080P Resolution
- d. The 55" and 49" are both dimmable via remote control to blend the Brightness to match the 86" displays.

Response Contractor to provide the best solution for the space taking into account resolution and brightness and other aspects of the equipment and site.

Q17. If backing is required, does HCC want it internal to the wall or can it be external?

Response: We would prefer the backing be internal to the wall, so that it is not visible to those observing the monitors.

Q18. Who is in charge of electrical?

Response: Contractor to add 1 dedicated circuit and 10 outlet for the video wall

Q19. What was discovered about the electrical at the wall? Is it installed, are additional circuits needed?

Response: Wall has not been opened up, but 1 dedicated circuit will be needed.

Q20. Will HCC be responsible for running the Ethernet required to the back of each display?

Response: Yes, HCC Information Technology Department.

Q21. Will HCC be responsible for meeting ADA requirements since the wall will extend more than 4"?

Response: Yes, we will work with the vendor.

Q22. Please provide details on line 5 Spinetix License, Training, and Support – those are three different services.

Response: One hour Spinetix online min training, end user training, 90 days standard, 3 year extended, or 5 year extended warranties

Q23. What are the exact requirements and parameters for the Digital Signage Content?

Response: Constantly Changing

Q24. Are the (5) templates the Contractor must design and create separate from the Spinetix ready-made templates that can be purchased?

Response: No, using readymade SPINETIX templates

Q25. Will the Contractors have an opportunity to meet with HCC to determine the exact scope or work for the content creation?

Response: Yes.

Q26. Should power for the video wall be quoted as a new installation with no existing electrical whips and/or circuit?

Response: Yes.